



2016 ANNUAL REPORT

Providing Hope for Victims of Sexual Assault, Domestic Violence & Child Abuse



casda

CENTER AGAINST SEXUAL & DOMESTIC ABUSE INC.

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Letter from the Executive Director

It is with extreme pleasure that I present our Annual Report for 2016, which was marked with many agency accomplishments. I am most proud of the sustained support and partnerships that CASDA continues to build within our community.

This report will highlight our programs and services as well as identify further accomplishments from the past year. I would like to recognize and sincerely thank the Board of Directors, staff and volunteers who have dedicated their time and commitment to continuing our work to end violence within our communities.

Kelly Burger, Executive Director



"Thank you so much for all you have done with me, taught me, and helped me. You all are such good people. I can really see that your hearts are full of respect and concern."

-2016 client

CASDA Statistics

- 424 individuals received in-person services.
- 2,105 calls were answered via the 24-hour emergency helpline.
- 131 women and 93 children were served in the Emergency Shelter.

About CASDA

Mission Statement

CASDA's mission is to provide supportive services to individuals hurt by domestic violence, sexual assault or child abuse as we advocate for a community effort to end violence.

Vision Statement

CASDA is a model organization that empowers communities and individuals who have survived the effects of violence through the provision of quality programming, advocacy and education.

Agency History

CASDA was incorporated in 1988 when the Rape and Incest Advocacy Group and the Coalition Against Domestic Violence combined their efforts to provide more comprehensive, coordinated help to victims and survivors of domestic violence, sexual assault and child abuse.

"I thank God. I know you saved my life. Since the first day I met the advocates at CASDA, I have finally begun to deal with trauma."

-2016 Client

2016 Board of Directors and Staff

Board of Directors

Luann Lavalley <i>Board President</i>	Robin Rosenbaum <i>Treasurer</i>	Jenna Warmuth <i>Board Member</i>	Tom Johnson <i>Board Member</i>
Amanda Oja (-Nov 2016) <i>Vice President</i>	Warren Bender (-Sep 2016) <i>Secretary</i>	Bonny Copenhaver <i>Board Member</i>	Joel Markon <i>Board Member</i>
Sarah Kerkes (Nov-Dec 2016) <i>Vice President</i>	Lyssa Supinski (Oct-Dec 2016) <i>Secretary</i>	Sarah Mayne <i>Board Member</i>	Don Odermann <i>Board Member Emeritus</i>

Staff

Kelly Burger <i>Executive Director</i>	Carla Pehl <i>Domestic Abuse Program Coordinator</i>	Cynthia Sweetnam <i>Attorney</i>	Kim Marble-Follis <i>Bayfield County Outreach Coordinator</i>
Dana Doyle <i>Director of Program Services</i>	Amber Popplewell <i>Sexual Assault Program Coordinator</i>	Jaramy Hansen <i>Paralegal</i>	Martina Tendrup <i>Outreach Advocate</i>
Jill Hinners <i>Community Engagement Coordinator</i>	Nicole Nemec <i>Children's Program Coordinator</i>	Joanne Sanders <i>Shelter Case Manager</i>	Jenna Monnier <i>Triage Advocate</i>
		Ruth Hunter <i>Shelter House Manager</i>	

Our Programs

Emergency Shelter Program

CASDA's Emergency Shelter Program is our largest program. The shelter provides safety and refuge to adults and children fleeing violence. It is staffed **24 hours a day** with the help of the Director of Program Services, Case Manager, House Manager and Shelter Advocates. Designed not only to meet the physical safety needs of victims, the shelter also provides for basic needs such as meals and snacks, personal hygiene items and clothing. Case management and advocacy services are also offered that aid residents in their journey toward self-sufficiency.

- ✓ **92% of 2016 clients reported that they enhanced their knowledge of community services because of the services they received at CASDA.**
- ✓ **96% of 2016 clients reported that they learned to plan for their safety because of the services they received at CASDA.**

Emergency Shelter Program Statistics

- *Average length of stay was 25 days.
- *Provided 5,526 nights of safety
- *Provided 11,052 meals and 5,526 snacks.

"I was definitely in need of a change, and thanks to you all, I was granted a stay here and also got the chance to meet some very inspiring, strong, kind, and amazing women." -2016 Client

Domestic Abuse Program

The Domestic Abuse Program provides support and advocacy services to adult domestic violence victims. Services offered by the Program Coordinator include peer counseling, safety planning assistance, support group, violence education, and information and referrals to help victims move forward toward a safe and healthy life free of abuse.

Sexual Assault Program

CASDA's Sexual Assault Program provides short- and long-term support and advocacy services to adult victims and survivors of sexual violence. Services provided include crisis counseling, emotional support, education, safety planning assistance, court accompaniment, information and referrals and support group.

"I have learned and will keep learning from you. I understand much more in life and I thank you all for helping me to keep moving forward."

-2016 Client

- Provided Domestic Abuse Program services to 146 individuals.
- Provided over 706 direct service hours in the Domestic Abuse Program.
- Provided Sexual Assault Program Services to 124 individuals.
- Provided over 576 direct service hours in the Sexual Assault Program.
- 62 women attended a support/education group.

Children's Program

The Children's Program provides a variety of support services and education to child victims and witnesses of abuse, as well as support to non-offending parents. Services provided by the Children's Program include crisis counseling; violence education; education on healthy communication skills, boundaries and self-esteem; safety planning assistance and court accompaniment.

Bayfield County Outreach

One full-time advocate staffs CASDA's Bayfield County Outreach Program, located in the city of Washburn. Services are provided to domestic violence victims residing in Ashland and Bayfield Counties. Services include crisis intervention; follow-up support; legal advocacy, including court accompaniment and restraining order assistance; safety planning and transportation assistance.

- Provided Children's Program direct services to 86 children and 20 non-offending parents/guardians.
- Provided over 299 hours of direct service in the Children's Program.
- Presented education about protective behaviors, healthy relationships, and teen dating violence on 10 occasions at 7 area elementary, middle and high schools.
- Provided direct services through the Bayfield County Outreach Program to 41 individuals and answered 102 calls via the helpline.
- Provided over 210 hours of direct services through the Bayfield County Outreach Program.

Legal Program

The Legal Program consists of an attorney and paralegal. The attorney specializes in providing representation in family law cases related to abuse, such as divorce and custody placement. The paralegal provides advocacy and support in criminal and civil law cases including restraining order assistance.

"You are all teaching me to learn to live again. It has been a long road, lots of bumps, but every day I feel myself getting stronger and that is thanks to you all. I am learning how to like and respect myself again." -2016 Client

- Provided direct services through the Legal Program to 103 individuals.
- Provided over 1,007 direct service hours in the Legal Program.
- Provided legal representation to 22 individuals.
- Provided restraining order assistance to 59 individuals.

Public Education Program (PEP)

The Community Engagement Coordinator oversees CASDA's Public Education Program. The goal of the program is to provide education and awareness within the community about domestic violence, sexual assault and child abuse.

PEP Program Highlight:

During 2016, CASDA shared our message of non-violence with the greater community (not including audiences for our media coverage) 97 times, reaching 5,498 people.

- CASDA spoke on 35 occasions in 10 local schools reaching over 2,119 individuals.
- CASDA presented information at 42 community events reaching over 3,379 people.
- CASDA was highlighted in the media 21 times through 12 media outlets.

Community Engagement Program

CASDA's Community Engagement Program provides a wide range of volunteer opportunities that assist staff in carrying out our mission. Volunteer opportunities range from office support to direct services. The Community Engagement Coordinator is responsible for volunteer recruitment and supervision.

Volunteer Highlight

In 2016, volunteers contributed more than 5,000 hours to CASDA. Some volunteers supported a single event or project; others contributed a block of time every week. Volunteers included individuals, entire classes of college students, youth groups, families, survivors of abuse and corporate employees.

A high school student helped design and promote a special roller-skating family night at the World of Wheels to raise money for CASDA's support group programming. A team from Superior Water Light & Power assembled and installed new playground equipment in our yard. Volunteers provided transportation and childcare to our clients to help them access critical appointments related to their goals for a safer future. Interns from four different colleges assisted us with client services, outreach, administrative tasks and more.

No matter what specific role they filled in 2016, our volunteers helped CASDA reach a greater number of people and serve them more effectively.

- Provided volunteer opportunities to 273 individuals.
- 684 calls answered by volunteers.
- 5,332 hours of service and 702 direct service hours provided by volunteers

“Thank you for saving my life and not giving up on me. I really hope someday I will be strong enough and I will be able to come back and volunteer for you.” -2016 Client

Community Partnerships

Immediate Response Program (IRP)

CASDA's Immediate Response Program is a partnership with the Superior Police Department and Douglas County Sheriff's Department. This partnership was created to ensure that victims of violence are made aware of the services that CASDA offers. Law enforcement contacts CASDA following a domestic violence incident and provides CASDA with contact information for the victim(s). CASDA follows up with the victim(s) to offer services, support, information and referrals.

Domestic Abuse Reduction Team (DART)

The DART team is a partnership with law enforcement. DART works to reduce repeat incidents of domestic violence by pairing a law enforcement officer and a victim advocate to provide support, advocacy services and information and referrals.

- CASDA received 219 IRP calls from law enforcement.
- CASDA contacted 189 victims via telephone and/or mail through the Immediate Response Program.
- CASDA provided DART service to 3 families.

Our Contributors

Corporate Sponsors

Gold Sponsors (At least \$1,500 in financial or in-kind support in 2016):

National Bank of Commerce

Scott Wallin, CPA

Dreamland Supper Club

Superior Telegram

Kari Toyota

Four Star Construction

Jamar

Benson Electric Company

Duluth News Tribune

SWL & P

KBJR 6 • Range 11

MAC Sport & Marine

Maurices

Silver Sponsors (at least \$750 in financial or in-kind support in 2016):

Holden Insurance Agency, Inc.

Johnson Insurance Consultants

US Bank

Occasions (New Year's Eve Gala)

Barker's Island Inn (New Year's Eve Gala)



Grants/Foundations

TJX Foundation

Otto Bremer Trust

Head of the Lakes United Way

Essentia Health

Duluth Superior Area Community Foundation

Allstate Foundation

Northland Foundation

Green Bay Packers Foundation

Heart of the People Grant (*From the Duluth Superior Area Community Foundation*)

Enbridge

Government Agencies

Bayfield County

City of Superior: Community Development
Block Grant

Douglas County

HUD Emergency Shelter Grant

Sexual Assault Victims Services Grant

WisTAF, Inc.

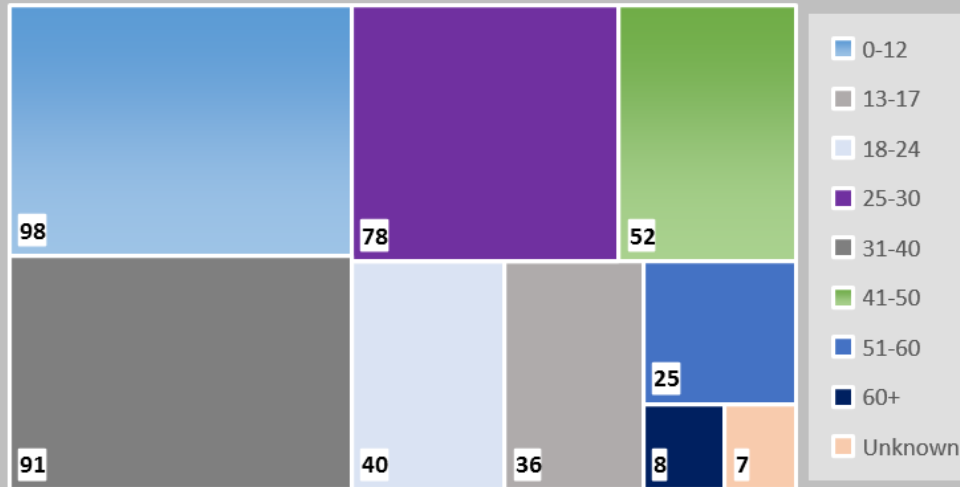
Victims of Crime Act Grant

Wisconsin Department of Children and
Families

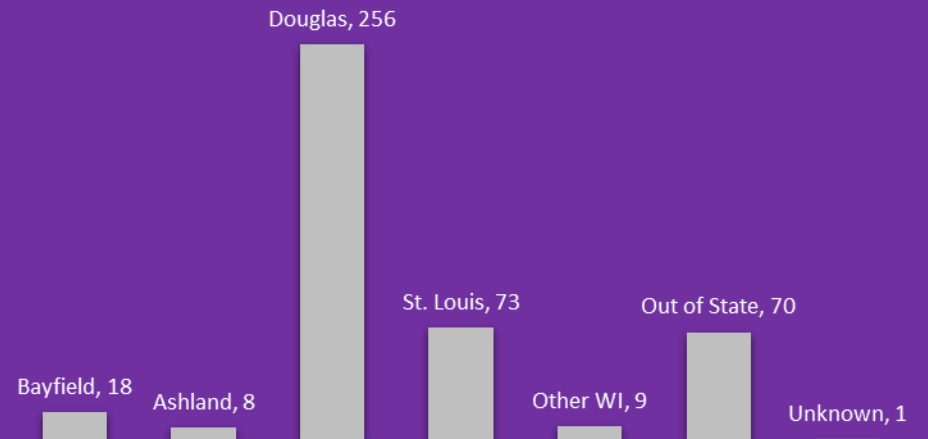
Who We Serve

Demographics

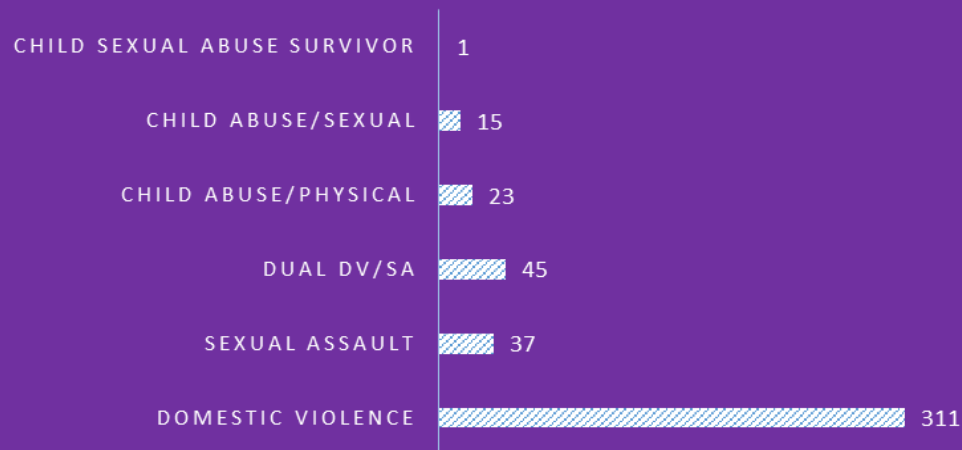
Age



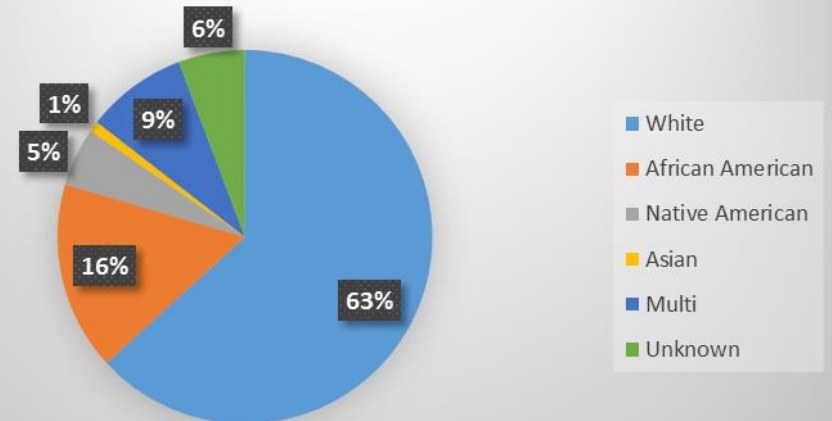
County of Residence



ISSUE



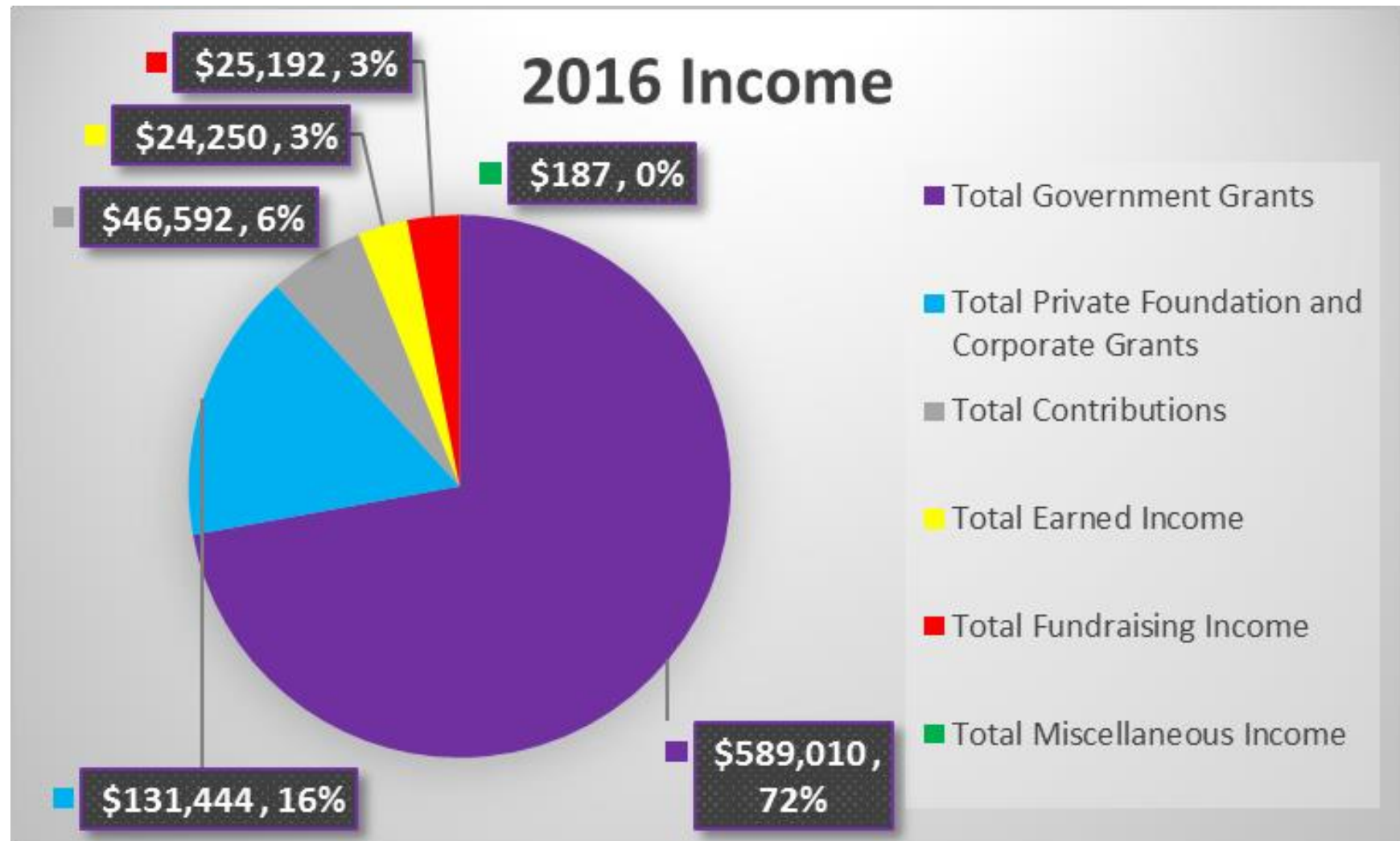
Ethnicity



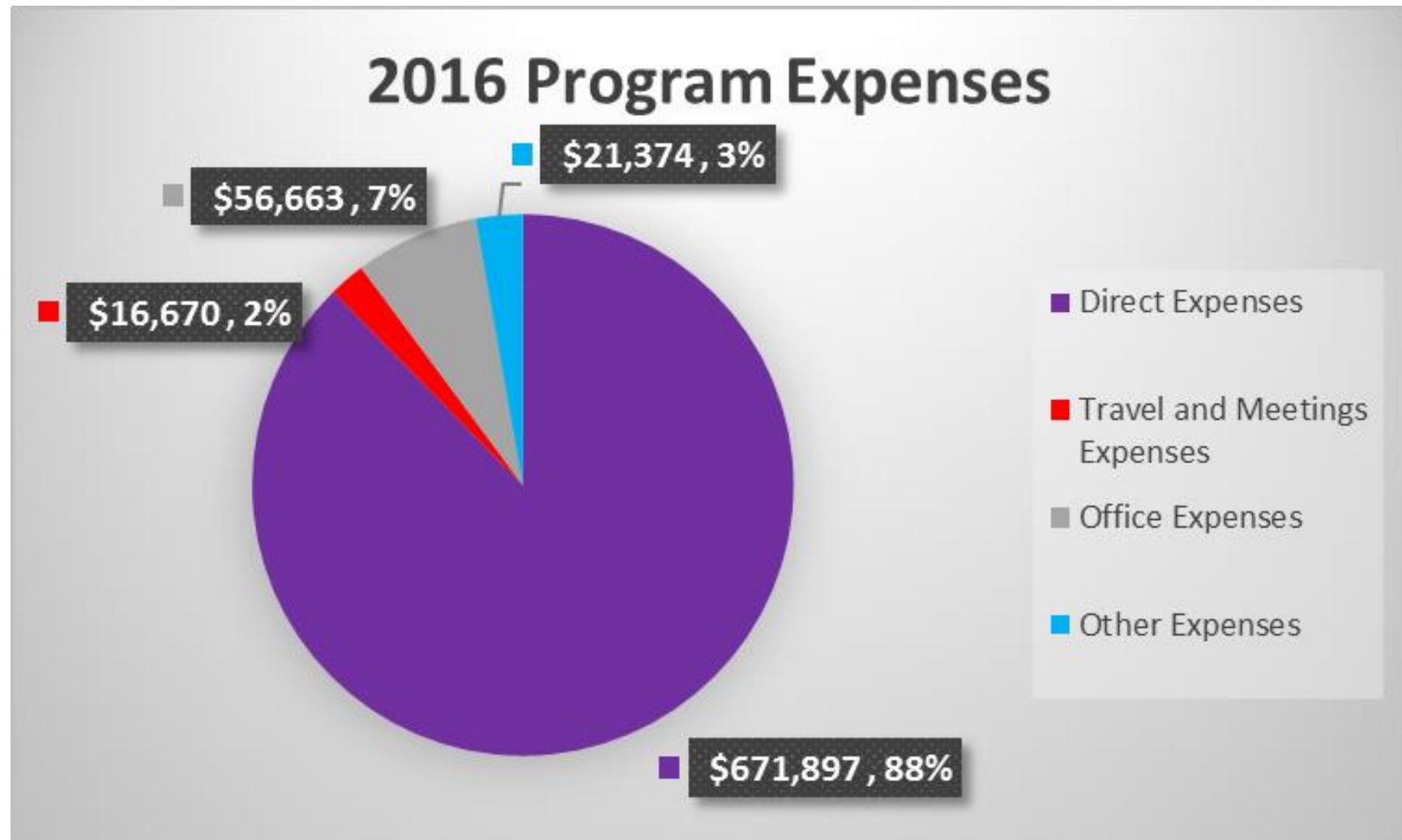
Financial Overview

Income	
Government Grants	
Total	\$ 589,010
Private Foundation and Corporate Grants	
Total	\$ 131,444
Contributions (Individuals & Businesses)	
Total	\$ 46,592
Earned Income	
Total	\$ 24,250
Fundraising Income	
Total	\$ 25,192
Miscellaneous Income	
Total	\$ 187
Total Income	\$ 816,676
Expenses	
Program Expenses	
Total Expenses	\$ 766,605
Net Income	\$ 50,071

Financial Overview Cont.



Financial Overview Cont.





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“You have touched my heart so many ways. You have made me a better person. Thank you, all of you. God Bless.”

-2016 Client