

# **ANNUAL REPORT**

Center Against Sexual & Domestic Abuse, Inc.

#### FY 2013

#### From the Executive Director

It is with extreme pleasure that I present our Annual Report for 2013. This year was marked with the significant accomplishment of completing our renovations to our newly acquired building. It was achieved by conducting a capital campaign whose success was due to the overwhelming support that we received from community members and partners. In mid-April, we celebrated that success with a grand opening and a day after that we moved our emergency shelter and our outreach programs into our brand new facility. This facility has allowed us to have a home that will provide comprehensive services to victims of abuse under one roof.

This report will highlight our programs and services as well as identify further accomplishments over the year. I would like to recognize and thank the Board of Directors, staff and volunteers who have dedicated their time and commitment to continuing our work to end violence within our communities. "CASDA Staff,

Thank you for your love and kindness and I wish you continuous success in all of your great works and efforts. God bless."

-2013 Client

- Kelly Burger, Executive Director

#### 2013 Board of Directors

Wendy Schulz Sherri Freeman/Don Odermann Scott Wallin Char Kastern Geof Wendorf Kaye Tenerelli Bob Browne Laura Selden Luann LaValley Robert Nugent Board President Vice President Treasurer Secretary Board Member Board Member Board Member Board Member Board Member

#### Enclosed

- Mission and Vision
  Statement
- History of CASDA
- Agency Statistics
- Program Highlights
- 2013 Funding and Support

### About CASDA...

#### **Mission Statement**

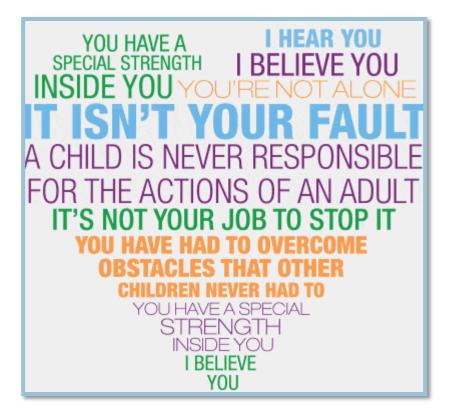
CASDA's mission is to provide supportive services to individuals hurt by domestic violence, sexual assault, and child abuse while advocating for a community effort to end violence.

#### **Vision Statement**

CASDA is a model organization that empowers communities and individuals who have survived the effects of violence through the provisions of quality programming, advocacy, and education.

#### **Agency History**

CASDA was incorporated in 1988 when the Rape and Incest Advocacy Group and the Coalition Against Domestic Violence combined their efforts to provide more comprehensive, coordinated help to victims and survivors of domestic violence, sexual assault, and child abuse.



## Agency Statistics for 2013:

- 442 individuals received in-person services
- 21 emergency cell phones were distributed
- **2,222** calls were answered via the 24-hour helpline

91% of clients surveyed reported that they learned ways to plan for their safety because of the services they received

82% of clients surveyed reported that they enhanced their knowledge of community resources because of the services they received

#### EMERGENCY SHELTER PROGRAM

CASDA's Emergency Shelter Program is our largest program. In April of 2013 we moved out of our temporary shelter, which was a three bedroom house, into our new facility that can now house ten families at a time.

The shelter provides safety and refuge to women and children fleeing violence. It is staffed 24-hours a day with the help of the Shelter Program Director, Case Manager, House Manager, and Fill-In Advocates. Designed not only to meet the physical safety needs of victims, the shelter also provides basic needs such as meals and snacks, personal hygiene items and clothes. Case management and advocacy services are also offered that aid women in their journey toward self-sufficiency.

"Tears come to my eyes and my heart is at ease when I think about how awesome I felt here. There are no words that can express or justify how much I cherished my time here. Thank you a 1,000 times."



#### HELPING ONE FAMILY AT A TIME.....

Shelter Program Highlights:

- 2013 Client

Provided services to 102 women and 86 children

5,097 nights of safety

Average length of stay 18 days

3946 meals and 1976 snacks provided

Turned away 258 women and children due to being full

## **Domestic Abuse Program**

The Domestic Abuse Program provides support and advocacy services to male and female domestic violence victims. Services offered by the Program Coordinator include: emotional support, safety planning assistance, violence education, information and referrals, support group, and other types of support that assist survivors in living abuse free.

Provided services to 167 individuals Provided support group services to 61 individuals Provided over 746 hours of direct services "Thank you CASDA for all your help. You saved my life. I'm too grateful. It's a wonderful program. Thank you for giving me my life back and teaching me through hard work and determination that I can accomplish anything."

- 2013 Client

### **Sexual Assault Program**

CASDA's Sexual Assault Program provides short and long-term support and advocacy services to female and male victims and survivors of sexual violence. Some of the services provided include: crisis counseling, emotional support, education, safety planning assistance, court accompaniment, information and referrals and support group services.

Provided direct services to 99 individuals Provided support group services to 73 individuals Provided over 438 hours of direct services



### **Bayfield County Outreach**

CASDA's Bayfield Country Outreach Program is staffed by one full-time advocate. The office is located in the city of Washburn. Services are provided to domestic violence victims residing in Ashland and Bayfield County. Services provided by the Outreach Program include: Crisis intervention and follow-up support. Legal advocacy including court accompaniment, restraining order assistance, safety planning and transportation assistance.

Provided direct services to 27 individuals and answered 84 calls via the helpline Provided over 141 hours of direct services Traveled over 851 miles to direct services

### Children's Program Highlights:

Provided direct services to 112 individuals

Provided over 292 hours of direct services

Provided safety planning assistance to 82 children

Presented protective behaviors education to 330 students in honor of Child Abuse Prevention Month



# Legal Program

### **Children's Program**

The Children's Program provides a variety of support services and education to child victims of abuse as well as support to non-offending parents. Some of the services provided by the Children's Program include: peer counseling; violence education; education on healthy communication skills; boundaries and self-esteem; safety planning assistance and court accompaniment.

"I appreciate the advocacy and the support my daughter is receiving as well as the concern for our family's well-being. I feel that Alexa is reinforcing the principles of domestic violence prevention that I have learned from my advocacy program for over 7 years. The idea that I am implementing some of the same safety tactics, recognizing behaviors of abuse, is encouraging in that my daughter may not have to experience more severe abuse in the future. This is comforting as a parent. Thank you for your service to our community."

The Legal Program consists of an attorney and legal advocate. The attorney specializes in providing representation in family law cases such as divorce and custody/ placement. The legal advocate provides advocacy and support in criminal and civil law cases including restraining order assistance.

Provided direct services to 153 individuals Provided over 901 hours of direct services Provided legal representation to 32 individuals Provided restraining order assistance to 86 individuals

### **Volunteer Highlight**

In 2013, CASDA's volunteer team included five interns: Amber Popplewell, Joanne Sanders, Kathryn Hill and Chloe Wiebe from the Human Services Program at WITC, as well as Kayden Norwood from the Anthropology Department at UMD. They provided invaluable agency-wide assistance, as well as specific support for our Emergency Shelter, Children's Program and Administration. Following their internships, three of these individuals joined CASDA's paid staff and the other two opted to return as CASDA interns for a second semester. According to returning intern Kathryn Hill, who helps facilitate art enrichment activities for survivors: "During my time as a CASDA intern I have had the opportunity to engage with clients, staff, and the community as a change agent to end violence of all forms."

## Law Enforcement Partnerships

#### Immediate Response Program (IRP)

CASDA's Immediate Response Program is a partnership with the Superior Police Department and the Douglas County Sheriff's Department. This partnership was created to ensure that victims of violence are made aware of the services that CASDA offers. Law enforcement contacts CASDA following the arrest of a domestic violence perpetrator and provides CASDA with contact information for the victims. Contact is then made by CASDA to offer services, support, and information and referrals.

### Domestic Abuse Team (DART)

The DART team is a partnership with the Superior Police Department. DART works to reduce repeat incidents of domestic violence by pairing a law enforcement officer and victim advocate to provide support, advocacy services, and information and referrals. CASDA received 179 IRP calls from law enforcement

CASDA contacted 171 victims via telephone and/or mail

CASDA Provided DART services to 6 victims

# Volunteer Program

CASDA's Volunteer Program provides a wide range of volunteer opportunities that assist staff in carrying out our mission. Volunteer opportunities range from office support to direct services. The Volunteer Program Coordinator is responsible for volunteer recruitment and supervision.

Provided volunteer opportunities to 173 individuals

Answered 1267 calls via the telephone

Provided over 3151 hours of service and over 1097 direct service hours

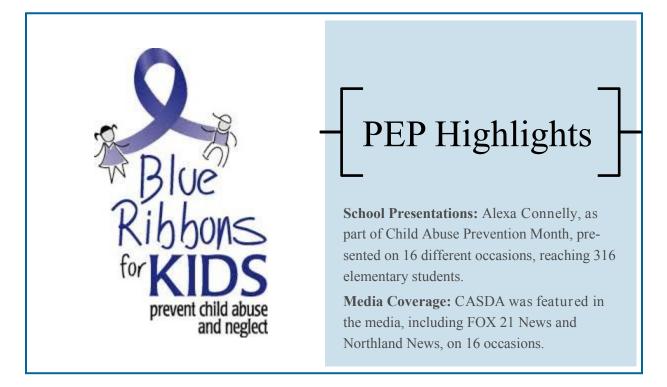
# **Public Education Program (PEP)**

CASDA's Public Education Program is overseen by the Volunteer Coordinator. The goal of the program is to provide education and awareness within the community about domestic violence, sexual assault, and child abuse.

CASDA spoke on 68 occasions in our local schools and reached over 2461 individuals

CASDA tabled at 24 community events reaching over 1759 individuals

CASDA was highlighted in the media on 27 occasions



# FUNDING AND SUPPORT

### 2013

#### GOVERNMENT GRANTS

PRIVATE FOUNDATION & CORPORATE GRANTS

EARNED INCOME

Department of Health and Human Services	\$159,048
Office of Crime Victim Service	\$149,152
Sexual Assault Services Grant	\$43,599
Douglas County Outreach Grant	\$24,996
Community Development Block Grant	\$13,585
HUD Development Block Grant	\$4,561
Bayfield County Department of Human Ser- vices	\$7,500

WisTAF PILSF	\$15,000
Otto Bremer Foundation	\$47,095
United Way	\$16,860
Essentia Health Corporate Giving	\$25,000
TJX Foundation	\$4,500
Duluth Superior Area Community Foundation	\$1,369
AllState Foundation	\$10,000
East Central Energy Operation Round Up	\$5,245
Four Cedars Foundation	\$3,000

Transitional Housing Income	\$24,000
Legal Fees	\$2,205

INTEREST INCOME	Interest	\$30
FUNDRAISING	Fundraising Income	\$31,219
MONETARY	Monetary Donations	\$15,890
DONATIONS		
OTHER INCOME	Miscellaneous Income	\$14,199
	City of Superior	\$25,000
NON-MONETARY DONATIONS		\$23,000

\$643,053