



## COVID-19 UPDATE

### Friday 4/17/2020

We are still regularly evaluating and adjusting CASDA's response to controlling the spread of Covid-19. Measures still in place until at least the end of May are the following:

- Requests for assistance may be made via our 24-hour help line (715-392-3136; 800-649-2921); our website (<https://casda.org/get-help/>) or our general email address. ([info@casda.org](mailto:info@casda.org)). **\*Only the phone line is staffed 24/7.**
- In-person advocacy is available for shelter residents only.
- In-person volunteer shifts are cancelled until further notice.
- The majority of our staff are working from home to limit in-person contact within our offices and common areas.

Despite the impact on our full scope of services, CASDA is committed to supporting victims and survivors of abuse:

- We will continue to triage incoming calls and to offer crisis counseling, safety planning, and information/referrals.
- We have migrated our adult support group to an online platform, and our teen support group will soon resume meetings remotely, as well.
- Our advocates have remained in touch with clients via remote channels wherever possible.
- We continue to feel deeply grateful for PAVSA's Sexual Assault Nurse Examiners, who are still responding to local hospitals based on their availability. When a victim is a Wisconsin resident, a CASDA advocate will follow up afterwards to offer further support.
- We are offering a limited amount of educational and outreach programming via remote means, such as social media and teleconferencing platforms.

As stated in our first announcement, CASDA administration will continue to revisit these and all other service adjustments regularly to assess the need for maintaining or modifying them based on any new information or directives we receive from government public health officials and our state coalitions, End Abuse Wisconsin and the Wisconsin Coalition Against Sexual Assault (WCASA).