



COVID-19 UPDATE

Wednesday 3/18/2020

We are still in the process of adjusting CASDA's services in response to controlling the spread of Covid-19.

In addition to our first precautionary steps, we have now added:

- asking that all requests for assistance be made via our 24-hour help line (715-392-3136; 800-649-2921)
- suspending in-person advocacy for non-shelter residents
- suspending in-person volunteer shifts
- staggering staff shifts to limit large groups and person-to-person contact within our offices and common areas

Despite the impact on our full scope of services, CASDA is committed to supporting victims and survivors of abuse. We will continue to triage incoming calls and to offer crisis counseling, safety planning, and information/referrals. Advocates will remain in touch with clients via remote channels wherever possible.

We are grateful to PAVSA's Sexual Assault Nurse Examiners, who will still respond to local hospitals based on their availability. When a victim is a Wisconsin resident, a CASDA advocate will follow up afterwards to offer further support.

As stated in our first announcement, **CASDA administration will continue to revisit these and all other precautionary measures daily to assess the need for maintaining or modifying them** based on any new information or directives we receive from public health officials and our state coalitions, End Abuse Wisconsin and the Wisconsin Coalition Against Sexual Assault (WCASA).